



## **Cross System Collaboration Tools**

Introducing the Sequential Intercept Model

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#### **About Us**



- Judge Jewett-Platts
  - San Juan County District Court
  - Presiding (sole) judge since 2019
- Alexandra (Alex) Donnici
  - Administrative Office of the Courts (AOC), Office of Court Innovation
  - Court Program Specialist, Sequential Intercept Model, Restorative Justice



### Sequential Intercept Model Pilot Project



 Legislative proviso to establish a coordinated care network connected to a District Court in FY24-FY25

 SIM Mapping provided by AOC to determine community goals for funding





#### **Presentation Overview**

- SIM Overview
- Importance of Cross Intercept Collaboration
- SIM In Action
- Applying SIM to Your Community

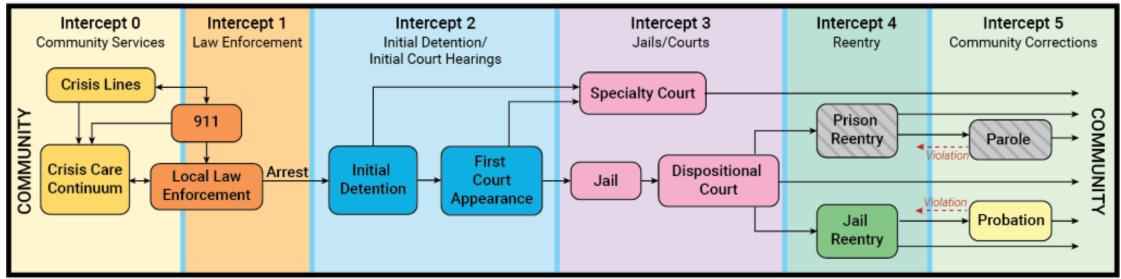


These 'sticky notes' will contain questions to ponder about your own program to prompt collaboration ideas



### Understanding the Sequential Intercept Model





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#### Sequential Intercept Model & Mappings

- 1.5 Day Workshop (40-60 participants)
  - Learn about each intercept
  - Create a local specific map
  - Identify gaps & priorities
  - Create action plan
  - Ends in an official map and report
- Facilitation offered by AOC at no cost to the community. Also offered by PRA.
  - Contact Alexandra.Donnici@courts.wa.gov



Has my court or community engaged in a mapping or recently evaluated our resources?

Do I know where to find that information?





- Identifying stakeholders and getting buy-in
  - The Usual Suspects: Public health, law & justice
  - Community and municipal organizations
    - SIM Mapping just requires your participation. What happens after requires more time investment





- Geographic barriers to in-person workshop
  - County made up of islands
  - Ferry schedule limited
  - In person is *necessary* 
    - Mapping revealed that many desired in-person collaboration





- Judicial involvement in planning and invitations
  - Shows investment and priority to stakeholders
  - Leading by example
  - Leads to better responses/questions



#### Importance of Cross System Collaboration

- Continuity of care
- Expansion of trauma-informed approaches
- Reduction in recidivism
- Efficient & effective use of resources
- Safer communities



When is the last time my team checked in with community partners about process efficiency or shared needs?

Do we share positive results with other system partners?

### **Cross System Collaboration in Washington**



- Formal county-wide coordination network
  - Previous county coordination network lapsed without funding
  - Health Dept had a quarterly crisis responder meeting
- Community paramedicine collaboration
  - Was available on San Juan Island, not on other islands



#### **Community Paramedicine**



- EMS/paramedics expand their role beyond emergency services, to help get medical care to those who cannot leave their homes.
- Services Offered through Community Paramedicine Include:
  - Medication management
  - Patient resource need assessment (e.g. food)
  - Behavioral health follow-up to increase attendance at appointments



#### **Building Collaborative Models**

- Keys to success
  - Regular communication
  - Select a 'project champion'
  - Always loop in any involved in the decision in the process.
  - Continual evaluation of progress
- Often looks like
  - Building relationships
  - Creating and using MOUs
  - Resource & knowledge sharing



When we make decisions, do we involve partners early on?

When we encounter an obstacle, do we have a formal or informal process for knowledge sharing?



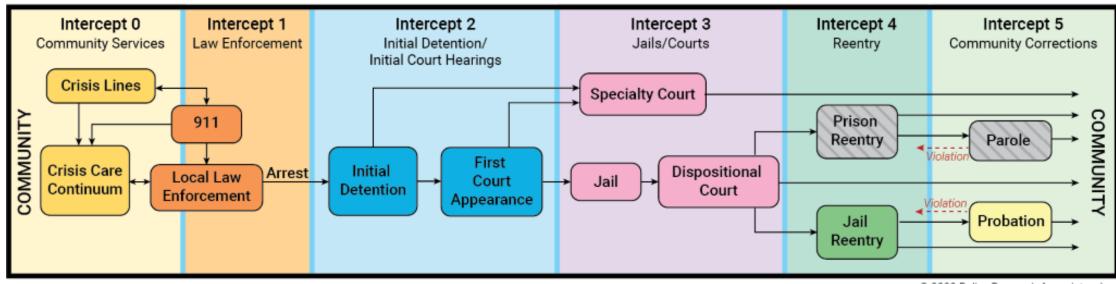


- Dedicated (funded) follow-through
  - Contracted a project manager using pilot funds
  - This dramatically improved our progress on our goals
  - In other cases, existing role can be made into project manager



#### **Collaboration Activity**





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- Create a map specific to the region your therapeutic court serves
  - Be specific! What law enforcement agencies? What courts/jails/etc?
  - Include all common resources participants may access (medical care, food banks, spiritual organizations, AA/NA, etc)

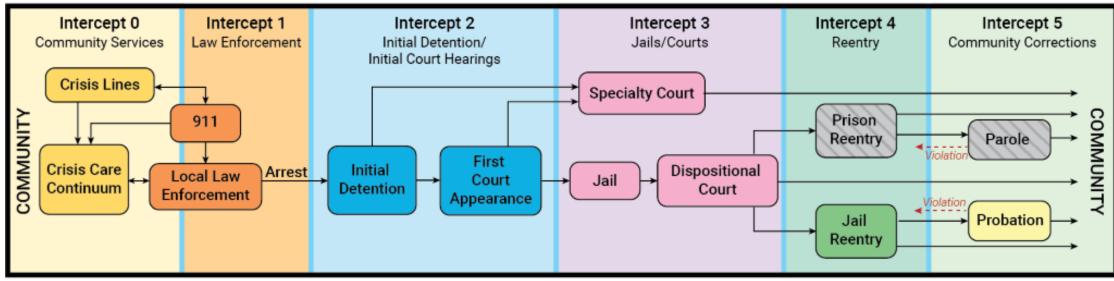


#### **Share Your Strengths!**

- Places on your map with plentiful resources?
- Areas on your map you are familiar with, or already have strong connections with?

#### **Collaboration Activity**





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- Look at your own map... Are any processes being duplicated?
- Consider what you've learned at this summit. Where can some changes be implemented?



#### **Collaboration Activity**

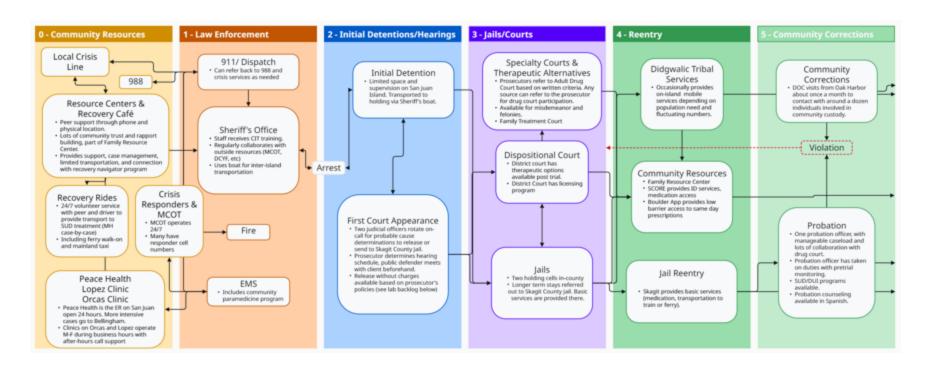
Imagine you are a participant moving through the system.

Where do things slow down? Where do you feel confused? Where are needs missed? Lack of consistency?

- Identify those gaps, focusing on those adjacent or related to your program.
  - Ex. No public transportation near a treatment center or jail
  - Ex. No clearly defined entry criteria for a program
- What needs to be done to address or improve that gap?
  - What entities in other intercepts may also have this issue?
  - What resources or education is needed?
    - Who has those resources or education already, or is also in need of it?



#### **Learn From Others!**



- Where could your community use some connections?
- Problems you're not sure how to solve?
- Intercepts you realized you want to learn more about?



#### **Action Steps**

- After a gap and potential solution is identified:
  - Build relationships (connection, care, consistency)
  - Create SMART goals as a group
  - Identify a champion to encourage accountability
  - Work and readjust as necessary
  - Prioritization



How can I integrate this process into our court team meetings?

Are any of the gaps or action steps I identified today 'low hanging fruit' that I can begin work on?

Who else should I involve? (Hint: other intercepts, peers)



### **Action Plans in San Juan County, WA**



- SIM helped identify areas for pilot funding:
  - Community paramedicine standardizing practice and protocol
  - Community Court MOUs, equipment, and obtaining further funding



#### **Action Plans in San Juan County, WA**



- SIM led stakeholders to develop their own projects:
- Orcas Hospital District obtained for funding to launch a formal county-wide coordination network
- Health Dept changed quarterly crisis responder meeting
  - Now a monthly meeting with 2 parts
  - Part 1: open discussion about crisis services topics
  - Part 2: case collaboration



#### **Primary Takeaways & Outcomes**

- Continuous cross-intercept collaboration strengthens court programs.
- Connection, care, consistency with system partners.
- Engage in regular communication, goal setting, and reevaluation with community partners.
- Relationship building is key (even before an issue arises)



# Questions?

- Judge Jewett-Platts
  - District Court Judge
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